

CURRICULUM VITAE

NAME: Wesley M. Rohrer, III, MBA, PhD
CITIZENSHIP: USA
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Graduate School of Public Health
Department of Health Policy & Management
University of Pittsburgh
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EDUCATION AND TRAINING

Undergraduate

1967-1968	Wayne State University Detroit, MI	BS with Distinction 1968	Political Science
1962-1964	University of Pittsburgh College of Arts & Sciences Pittsburgh, PA	None	Liberal Arts

Graduate

1981-1990	University of Pittsburgh School of Education Pittsburgh, PA	PhD degree April 1990	Administration & Policy Studies (Higher Education)
1976-1977	University of Pittsburgh Graduate School of Business, Pittsburgh, PA	MBA degree April 1977	Human Resource Management/ Marketing

APPOINTMENTS AND POSITIONS

Academic

2005 – Present	Assistant Chair, Health Mgmt. Education	Department of Health Policy & Management Graduate School of Public Health, University of Pittsburgh Pittsburgh, PA
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2001-Present	Associate Director Health Administration Programs Assistant Professor, HPM and Behavioral & Community Health Sciences (secondary appt.)	Department of Health Policy & Management
1986-Present	Assistant Professor (secondary appt.)	Department of Health Information Management School of Health and Rehabilitation Sciences University of Pittsburgh
1996-2000	Assistant to the Dean	School of Health and Rehabilitation Sciences University of Pittsburgh Pittsburgh, PA
1991-1996	Associate Dean, Administration	School of Health and Rehabilitation Sciences University of Pittsburgh Pittsburgh, PA
1993-1995	Acting Chair	Department of Occupational Therapy School of Health and Rehabilitation Sciences University of Pittsburgh Pittsburgh, PA
1984-Present	Assistant Professor	Department of Health Services Administration Graduate School of Public Health University of Pittsburgh Pittsburgh, PA
1984-1986	Assistant Dean for Administration	Graduate School of Public Health, University of Pittsburgh Pittsburgh, PA
1980-1984	Administrative Officer	Graduate School of Public Health University of Pittsburgh Pittsburgh, PA

Academic Continued

1982-1983	Instructor	Department of Health Services Administration
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		Graduate School of Public Health University of Pittsburgh Pittsburgh, PA
1977-1980	Program Coordinator, Executive MBA Program	Katz Graduate School of Business University of Pittsburgh Pittsburgh, PA
1974-1976	Registrar and Financial Aid Officer	Strayer Business College Baltimore, MD
<u>Non-Academic</u>		
1972-1974	Management Intern	Social Security Administration Baltimore, MD
1969-1971	Management Intern	U.S. Department of Health, Education and Welfare Washington, DC and Baltimore, MD
1966-1967	VISTA Volunteer	U.S. Office of Economic Opportunity, Washington DC Assigned to Protestant Community Services, Detroit, MI

MEMBERSHIP IN PROFESSIONAL AND SCIENTIFIC SOCIETIES

2004 -	Member, Association of University Programs in Health Administration
2002 -	Member, American Public Health Association
1989-1991	Member, Pennsylvania Public Health Association
1987-1991	Affiliate Member, Association of University Programs in Health Administration
1981-1985	Member, College and University Personnel Association
1981-1982	Member, Society for Research Administration
1978-1981	Member, American Society for Training & Development
1977	Woodrow Wilson Administrative Internship Appointee

- 1975-1976 Member, National Rehabilitation Association
- 1962-1963 Member, Phi Eta Sigma (National Freshman Honor Society)
- 1960 Exceptionally Able Youth Program Nominee

PROFESSIONAL ACTIVITIES

Teaching

a. Courses Taught – GRADUATE

Years Taught	Course Number: Title	Hours of Lecture, Credits, Average Enrollment	Primary Instructor
<u>CURRENT COURSES</u>			
	PUBHLT 2014 Public Health Overview	1.5 hours/week (Session I & II) 1 credit 158 students	Primary 100%
	HPM 2001 Introduction to Leadership, Management & Policy for Public Health	On-line (2 hours of lecture/week) 3 (1.5) credits 22-105 students	Primary 1000%
	HPM 2012/HRS 2435, Financial Management Foundations for Health Care/Public Health	3 hours per week 3 credits 45-55 students	Primary 100%
	HPM 2049/HRS 2445 Human Resource Management/Labor Relations in Health Care	3 hours per week 3 credits 45-50 students	Primary 100%
	HRS 3411, Directed Readings in Policy & Organization Studies in Health & Rehabilitation Sciences	1-3 hours per week 1-3 credits 5-8 students	Primary 100%
	EM 1158 Finance & Accounting for EMS	On-Line 3 credits 5-15 students	Primary 100%
<u>PAST COURSES – 1981-2006</u>			
	HPM 2145, Marketing Health Services	3 hours/7 weeks 1.5 credits 22 students	Primary 75%
	HPM 2010, Organization Studies	3 hours per week	Primary

Theory & Applications for Health Care	3 credits 15 students	100%
HS ADM 2029, Health Mgmt. Information Systems	3 hours per week 3 credits 8 students	Co-Primary 50%
HRS 2455, Ethical Issues in Decision Making for Health Care Professions	2 hours per week 2 credits 7-10 students	Primary 100%
HRS 2405, Organization Studies In Health and Rehabilitation	3 hours per week 3 credits 9-12 students	Primary 100%
HRS 2436, Financial Analysis & Decision Making for Health Care Professions	3 hours per week 3 credits 4-6 students	Primary 100%
HRP 2460, Strategic Mgmt., Planning and Analysis for Health Care and Rehabilitation	3 hours per week 3 credits 7-10 students	Primary 100%
HRP 2484, Issues in Long Term Care Services for the Elderly	3 hours per week 3 credits 15-20 students	Co-Primary 50%
HRS 2487, Research Methods in Aging	2 hours per week 2 credits 8-15 students	Co-Primary 50%
HRS 2450, Program, Project and Performance Evaluation in Health Care	3 hours per week 3 credits 6-8 students	Primary 100%
BCHS 2558 Health Program Evaluation	2 hours per week 2 credits 12-15 students	Guest lecturer
HRS 2903, Topics in Health Care Systems and Policy	2-3 hours per week 2-3 credits 6-8 students	Guest lecturer

Courses Taught – UNDERGRADUATE

1986-2000	HIM 1420, Organization Theory and Behavior in Health Information Management	3 hours per week 3 credits 34-40 students	Primary 100%
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	HIM 1486, Financial Management for the Health Information Manager	2 hours per week 2 credits 32-34 students	Primary 100%
1984-1985	Strategic Planning & Management Robert Morris College, Pgh., PA	3 hours per week 3 credits 30 students	Primary 100%
1980	Introduction to Business Process College of General Studies University of Pittsburgh	3 hours per week 3 credits 15 students	Primary 100%

Other Teaching – SEMINARS, WORKSHOPS AND GUEST LECTURES

Dates(s)	Type of Teaching	Title
April – June 2009	UPMC-IAMF Professional Development	Global Public Health and Comparative Health Care Systems
Dec. 2001	Presentation, Neighborhood Physician & Practitioner Forum/ 2001 Fall Conference, <u>Nuts & Bolts: How to Address Health Disparities In our Communities</u>	<i>Community Outreach Works – So Prove It!</i>
Jan. 1997	Workshop, Parent & Child Guidance Center, Pittsburgh, PA	<i>Job Analysis, Job Descriptions and Effective Human Resource Management</i>
March 1995	Workshop, 15 th Annual South Central Respiratory Care Symposium, Seven Springs, PA	<i>ADA Regulations in the Workplace</i>
June 1990	Workshop, Westmoreland Hospital Greensburg, PA	<i>Job Analysis and Job Design</i>
October 1989	Workshop, 15 th Annual Conference Pennsylvania Tumor Registrars Association Pittsburgh, PA	<i>Development of Management Skills</i>
March 1989	Seminar, Ninth Annual South Central Respiratory Care Symposium, Champion, PA	<i>Effective Time Management</i>
October 1988	Seminar, NSABP Nurse/Data Coordinator Workshop, National Surgical Adjuvant Project for Breast and Bowel Cancer Semi-Annual Meeting,	<i>Time Management- Managing Yourself, Managing Others</i>

Washington, DC

October 1986	Seminar, Pathology Laboratory Management Seminar, Presbyterian-University Hospital/Falk Clinic Laboratories, Pittsburgh, PA	<i>Personnel Management</i>
October 1984	Seminar, School of Health Related Professions Continuing Education Seminar for Clinical and Field Faculty, University of Pittsburgh, Pgh., PA	<i>Time Management</i>
1981-Present	Seminars, HRP 204 LEAD (HSM) Integrative Seminar, University of Pittsburgh, Pittsburgh, PA	<i>Time Management, Financial Management, Strategic Planning, and Conflict Management</i>
1981-1987	Seminars, Introduction to Long Term Administration (NHA Licensure Preparation) Graduate School of Public Health, Health Services Administration Pittsburgh, PA	<i>Care Management & Labor Relations</i>
1981-1982	Lecture, Introduction to Health Services Administration (HS ADM 201), Graduate School of Public Health, University of Pittsburgh, Pittsburgh, PA	<i>Health Manpower Issues</i>
1981-1982	Workshops, Supervision for the 80's Program, Lake Area Health Education Center (LAHEC), St. Vincent Hospital Erie, PA and Community College of Allegheny County, Pittsburgh, PA	<i>Performance Appraisal and Employee Motivation: Theory and Practice</i>
1981	Workshop, Family Planning Council of Western Pennsylvania, Pittsburgh, PA	<i>Performance Appraisal: Theory and Techniques</i>
1981	Workshop, Contemporary Issues in Hospital Management, Greenville Hospital	<i>Interview Strategy & Techniques</i>
1981	Workshop, School of Health Related Professions, University of Pittsburgh, Pittsburgh, PA	<i>Supervisory Skills for New and Emerging Health Professions</i>
1979-1981	Workshops, Effective Supervision Staff Training Program, University of Pittsburgh, Human Resources Division Pittsburgh, PA	<i>Employee Selection, Performance Appraisal and Employee Development</i>

Graduate Student Essays, Theses, and Dissertations

Student Research Advising & Committee Membership (Master's Degree)

2008/09

Critchlow, A. Master's Essay, MHA. Lean Thinking in Health Care. April 2009. (Primary Advisor)

Fan, J. Master's Essay, MHA. Steps to a Healthy Community. April 2009. (Primary Advisor)

Metcalf, D. Master's Essay, MHA. Routine HIV OPT-out Testing as an Integral Component of Public Health. April 2009. (Primary Advisor)

Kohler, J. Master's Essay, MHA. Workforce Succession Strategic Plan: VHA Pittsburgh. April 2009. (Primary Advisor)

Anderson, B. Master's Essay, MPH/Pharm. Admin. Comparison of Immunization Rates between a Hospital-Based Outpatient Pharmacy Immunization Delivery Program and a General Medicine Clinic. Dec. 2008. (Primary Advisor)

Cerussi, N. Master's Essay, MPH/Pharm. Admin. Effect of an E-mail Feedback System on Employee Tardiness. Dec. 2008. (Primary Advisor)

Jenkins, C. Master's Essay, MHA. Cross-Border Public Health Preparedness. Dec. 2008. (Primary Advisor)

Robinson, A.J. Master's Essay, MPH. Increasing Preliminary Preventive Oral Health Measures for Low- Income African-American Children in Cleveland, Ohio. Dec. 2008. (Primary Advisor)

2007/08

Mills, Lauren. Master's Essay, GSPH, HPM, MPH. Striving to Make the Necessary Improvements in Strengthening Accessibility and Services for People with Disabilities at UPMC South Side through the Development of the Hospital's Accessibility Plan and Providing Recommendations. December 2007 (Faculty Advisor).

Valaw, Barb. Master's Essay, GSPH, HPM, MPH. Care of Dementia in Assisted Living Facilities (with Particular Emphasis on Pennsylvania), December 2007. (Faculty Advisor)

Barada, Sara. Master's Essay, GSPH, HPM, MHA. The Effects of War on Public Health and Healthcare System Response: A Case Study of the Lebanon Crisis, Summer of 2006, April 2008. (Faculty Advisor)

Bradley, Sarah, GSPH, Human Genetics, M.S. Thesis. Economic Hardship and the Emotional Health of Family Caregivers, April 2008. (Committee Member)

Gonzaga, Joedell. Master's Essay, GSPH, HPM/Pharmacy, MPH. Real-Time Data Reporting to Improve Medical Charging: Providing Daily Results of the Late Charges to Front Line Technicians to Improve the Late Charge Process and Decrease Late Charge Percentages, April 2008. (Faculty Co-Advisor)

McMillen, Katie. Master's Essay, GSPH, HPM/Pharmacy, MPH. A Study of Order Entry Time after Implementation of an Electronic Administration Record, April 2008. (Faculty Co-Advisor)

2006/07

Kumar, Sunaina. Master's Essay, GSPH, HPM. Prevention of HPV and cervical cancer in adolescents, August 2006 (Faculty Advisor)

Lellock, Ty. Master's Essay, GSPH, HPM. Construction of new VA Pittsburgh buildings and implementation of green building certification, April 2007 (Faculty Advisor)

Lokar, Fran. Master's Essay, GSPH, BCHS. In our own voice: The use of focus groups to describe mental health care experiences of persons with hearing loss in Allegheny County. April 2007 (2nd Reader)

Maranchi, Rachna. Master's Essay, GSPH, HPM. The management of emergency department crowding through effective utilization of resources: A comparative case study of two suburban Pittsburgh community hospitals, April 2007 (Faculty Advisor)

2005/06

Berlin, H. Thomas. Master's Essay, GSPH, HPM. Analysis of a health system pay-for-performance model: A program for health care delivery improvement, December 2006. (Faculty Advisor)

Murawski, Michelle. Master's Essay, GSPH, HPM. Barriers to oral health care for HIV/AIDS individuals in Southwestern Pennsylvania, December 2006. (Faculty Advisor)

2004/05

Akers, Michelle. Master's Essay, GSPH, HPM. Strategic Information Systems in an Outpatient Primary Care Clinic, April 2005 (Faculty Advisor)

Cuong, Dinh. Master's Essay, GSPH, BCHS. Access to Health Care among Ethnic Minorities in Disadvantaged Areas in Vietnam, April, 2005 (2nd Reader)

Herbert, Mary. Master's Essay, GSPH, BCHS. Universal Health Insurance: Facts and Ideologies, April 2005 (2nd Reader)

2003-04

Kokan, Sameer. Master's Essay, GSPH, HPM. The Medicare Pharmaceutical Benefit: Help for Today's Seniors or Trouble for America's Future?, June 2004 (Faculty Adviser)

Vader, Priya. Maser's Essay, GSPH, HPM. Meta-evaluation of the Healthy Steps Program, April 2004 (Faculty Adviser)

2002-03

Dorwart, Stephanie. Master's Essay, GSPH, HPM. Overview and Evaluation of the Student Assistance Program in Pennsylvania and Allegheny County, April 2003 (Faculty Adviser).

Jevaji, Padma-Rao. Master's Essay, GSPH, MPMH. Management of computerized medication errors and prevention, December 2002 (faculty adviser).

Reigel, Eleanor. Master's Essay, GSPH, BCBS. Computerized physician order entry: One solution for improving public health, April 2003 (reader).

Riccio, Kristi. Master's Essay, GSPH, BCBS. Evaluation of volunteers' roles with the *Tell a Friend* Program in the Pennsylvania Division of the American Cancer Society, December 2002 (2nd reader).

1999-2001

Faulkner, Monica. Scholarly Paper, School of Health and Rehabilitation Sciences, Health Information Management. An analysis of admissions for assisted living facilities intended for a creative marketing plan, December 2001.

Rind, Andrew. Scholarly Paper, Changing the Pennsylvania Regulatory Process in Assisted Living: A New Paradigm to Promote Quality, School of Health and Rehabilitation Sciences, December 2000.

1995-97

Santel, G. "Analysis of Low Iron Infant Formula Requests by the Women, Infants and Children (WIC) Program Participants in Allegheny County". (School of Health and Rehabilitation Sciences, M.S., Health Care Supervision and Management.)

1993-94

Buscanics, B. "Physician Perspectives on the Impact of the Changing Healthcare Climate and Readiness to Enter into Collaborative Partnerships with Hospitals". (School of Health and Rehabilitation Sciences, M.S., Health Care Supervision and Management).

Kearns, L. "Peering through the Glass Ceiling: Administrators' Perceptions of Barriers to Mobility of Women in Health Information Management". (School of Health and Rehabilitation Sciences, M.S., Health Care Supervision and Management).

Smithyman, K. "Assessment of Career Indecision Among Continuing Education Adults". (School of Health and Rehabilitation Sciences, M.S., Health Care Supervision and Management).

1992-93

Peduzzi, J. "An Assessment of Nursing Home Administrators' and Ombudsmen's Perceptions of Elderly Abuse in Pennsylvania". (School of Health and Rehabilitation Sciences, M.S., Health Care Supervision and Management).

1989-90

Broskey, L., "Hospital-wide Analysis: Fairmont General Hospital, Inc." (Graduate School of Public Health, M.H.A., Master's Essay)

Hampford, B., "The Customer-Centered Philosophy: A Way to Achieve Competitive Advantage in the Healthcare Environment." (Graduate School of Public Health, M.H.A., Master's Essay)

Hovanec, F., "A Study of the Variables that Affect Job Satisfaction in Staff Nurses in a Community Hospital." (School of Health Related Professions, M.S., Master's Thesis)

Kellerman, A., "Selecting and Evaluating a Radiology Information System." (School of Health Related Professions, M.S./H.S.M. Scholarly Paper)

Kowalski, B., "Funding and Quality Assurance in Adult Day Care: Comparative Case Studies." (Graduate School of Public Health, M.H.A., Master's Essay)

Krasneski-Schreiber, V., "An Evaluation Program for the Stat Clinical Ladder." (School of Health Related Professions, M.S./H.S.M., Scholarly Paper)

Marino, N., "A Comparison of Male and Female Leadership Styles and Effectiveness." (School of Health Related Professions, M.S./H.S.M., Scholarly Paper)

McBride, A., "The Need for Employer Involvement in the Child Care Issue." (School of Health Related Professions, M.S./H.S.M., Scholarly Paper)

Nauman, R., "Developing an Employee Retention Program." (School of Health Related Professions, M.S./H.S.M., Scholarly Paper)

Rowe, C., "Job Satisfaction and the Organizational Type: How Does the Organizational Type Impact on Job Satisfaction." (School of Health Related Professions, M.S./H.S.M., Thesis)

Sherman, D., "A Case Study Exploring a Self Insurance Program for Professional Liability Insurance in a Small Urban Hospital." (Graduate School of Public Health, M.H.A., Master's Essay)

Vo, C., "Quality Assurance in Home Health: A Case Study." (Graduate School of Public Health, M.H.A., Master's Essay)

1988-89

Dachille, D., "Worksite Health Promotion." (School of Health Related Professions, M.S./H.S.M., Scholarly Paper)

Fenn, C., "Employee Orientation in Long-Term Care Facilities." (School of Health Related Professions, M.S./H.S.M., Scholarly Paper)

Guman, G., "Patient Satisfaction Surveys as Indicators of Outcome and Quality and the Relationship to Health Care Marketing Strategies." (School of Health Related Professions, M.S./H.S.M., Scholarly Paper)

Hrinya, M., "Clinical Ladders: Making the Climb Worth the Effort." (School of Health Related Professions, M.S./H.S.M., Scholarly Paper)

Love, A., "The Unionization of Registered Nurses and its Implications for Nursing Management." (School of Health Related Professions, M.S./H.S.M., Scholarly Paper)

Poonyane, R., "Nurses' Burnout: A Model for Prevention, Early Diagnosis and Treatment." (School of Health Related Professions, M.S./H.S.M., Scholarly Paper)

Procter, K., "Economic Grand Rounds: An Effective Forum to Alert Physicians to the Problems of Rising Medical Costs." (Graduate School of Public Health, M. H. A., Master's Essay)

Watson, C., "An Assessment of Workers' Compensation Health Care." (School of Health Related Professions, M.S./H.S.M., Thesis)

1987-88

Joseph, J., "Contract Management of a Laboratory: A Case Study." (Graduate School of Public Health, M.H.A., Master's Essay)

McKowen, J., "Evaluating HMO's and Medicare." (Graduate School of Public Health, M.H.A., Master's Essay)

Morris, F., "An Analysis of Issues Underlying the Enrollment of Medicaid Eligible Expectant Mothers and the Case of the Jersey City Medical Center." (Graduate School of Public Health, M.H.A., Master's Essay)

Rakaczky, C., "Measuring Quality of Health Care Through Patient Satisfaction." (Graduate School of Public Health, M.H.A., Master's Essay)

Zammerilla, L., "Continuous Fentanyl Infusion Study." (School of Health Related Professions, M.S./H.S.M., Scholarly Paper)

1986-87

Davis, D., "The HMO Delivery System: The Answer to Future Health Care." (Graduate School of Public Health, M.H.A., Master's Essay)

Gumbert, A., "The Employment-at-Will Issue." (School of Health Related Professions, M.S./L.E.A.D., Scholarly Paper)

Hajduk, D., "An Operational Viewpoint of the Impact of the Prospective Payment System on the Resource Consumption and the Case Mix of a Hospital." (Graduate School of Public Health, M.H.A., Master's Essay)

Mazzoni, J., "Some Effects of Cocaine Abuse in the Work Force and Roles of Management in Dealing with Prevention, Detection and Rehabilitation." (School of Health Related Professions, M.S./L.E.A.D., Thesis)

Sekula, F., "A Framework of Marketing as an Organizational Function of the Hospital." (Graduate School of Public Health, M.H.A., Master's Essay)

Silberman, A., "A Sick Child Infirmary Program: An Idea Whose Time Has Come." (Graduate School of Public Health, M.H.A., Master's Essay)

1985-86

Judd, R., "The Grievance Procedure in the Non-Union Hospital Setting." (Graduate School of Public Health, M.H.A., Master's Essay)

Krantz, J., "A Process of Responding to Environmental Change." (Graduate School of Public Health, M.H.A., Master's Essay)

Larson, K., "A Model for Development of a Business Plan for an Employee Assistance Program at Roanoke Memorial Hospitals." (Graduate School of Public Health, M.H.A., Master's Essay)

Pieffer, J., "Changing Employee Health Benefits Program: A Case Study." (Graduate School of Public Health, M.H.A., Master's Essay)

Ruhling, S., "Patient Awareness/Guest Relations." (Graduate School of Public Health, M.H.A., Master's Essay)

Scovell, K., "Systems Approach to Pediatric Trauma Care." (Graduate School of Public Health, M.H.A., Master's Essay)

1984-85

Danowski, S., "An Executive Guide to Microcomputers for Health Care Management." (Graduate School of Public Health, M.P.H., Master's Essay)

Srsic, C., "Applications for Patient Acuity Systems and a Project Implementation Plan." (Graduate School of Public Health, M.H.A., Master's Essay)

1983-84

Borosky, K., "Job Enrichment for Nursing Through Work Redesign." (Graduate School of Public Health, M.H.A., Master's Essay)

Lavin, D., "Analysis of Institution of a New Program: The Ft. Jackson Dentac and its General Dentistry Residency." (Graduate School of Public Health, M.H.A., Master's Essay)

Service on Doctoral Committees

2007 – present

Al-Khatlan, Haya. SHRS, HIM, PhD in Rehabilitation Sciences, Management of Personal Health Information.

2003 – 2007

Beigay, Teresa, GSPH, BCHS. On-site health care delivery for an elderly population in subsidized housing: A qualitative evaluation of the effects of community-based health care on the quality of life of the elderly. Dissertation defense, March 2007. (Chair, Dissertation Committee)

Hoffman, Rosemary, SHRS, HIM. The effects of barriers on health-related quality of life (HRQL) and compliance in adult asthmatic patients who are followed in an urban community health care setting. Dissertation defense, March 2007. (Chair, Dissertation Committee)

Moeti, Prisca. Chair, Doctoral Dissertation Committee. School of Health and Rehabilitation Sciences, HIM. The role of faith practices and religiosity in the decision making of inner-city African Americans to utilize available health services. (Dissertation defense, May 2004)

Al-Dosari, Bakheet. Chair, Doctoral Dissertation Committee, School of Health and Rehabilitation Sciences, Health Information Management. Factors affecting physicians' attitudes about the medical information system usage and acceptance through the mandated implementation of integrated medical information system at the Saudi National Guard Health System: A modified technology acceptance model. (Dissertation defense, May 2003)

Al-Hashem, Abdul. Member, Doctoral Committee, School of Health and Rehabilitation Sciences, HIM. Attitudes of nurses toward the use of computerized health information systems in Kuwaiti general and tertiary hospitals and rehabilitation facilities. (Dissertation defense, April 2003)

Al-Quraini, Habib. Member, Doctoral Committee, School of Health and Rehabilitation Sciences, HIM. Predictors of patients' satisfaction with physicians' services in primary health care clinics and emergency rooms in Kuwait: A comparative study. (Dissertation defense, December 2003)

Al-Yemeni, Mohammed. Member, Doctoral Committee, Graduate School of Public Health, BCHS. Development of Saudi national healthcare policy to improve health care delivery through the use of the Web and Web-accessible health information resources. (Dissertation defense, December 2003)

Mah, Tammy. Member, Doctoral Committee. Graduate School of Public Health, BCHS.

1999-2002

Al-Jafar, Eiman. Member, Doctoral Committee, School of Health and Rehabilitation Sciences, HIM. Factors affecting diffusion of the electronic medical record (EMR) from a physician's perspective: The Kuwait experience. (Dissertation defense, March 2002)

Schutz, William. Member, Doctoral Committee, School of Social Work.

1995-97

Kostelnik, R. Member, Doctoral Committee, School of Education. The Characteristics and Prevalence of Faculty/Staff Wellness Programs Offered at AAU and Holmes Group Colleges and Universities.

Mentoring of Graduate Students in Field Placements

2005

Erali, Michael. GSPH, HPM. UCP of Pittsburgh, Inc. Business Plan Development: Services for the elderly. January – May, 2005.

2003-04

Mitchell, George. Graduate School of Public Health, Health Policy & Management. UPMC Community Health Services. January – April 2004.

Vader, Priya. Graduate School of Public Health, Health Policy & Management. Pilot evaluation study of Nurse-Family Partnership Program at the Latterman Family Health Center, UPMC/McKeesport, May – August 2003.

2001-03

Dayal, M. and Kapar, S., School of Information Sciences. Data base development for community-based health evaluation study, UPMC McKeesport/Latterman Family Health Center, 2002.

1999-2000

Rind, A., School of Health & Rehabilitation Sciences. Development of data base and informational materials for resources and services for the elderly in Allegheny County, T. Shumaker, Allegheny County Council.

Research and Training

Grants and Contracts Received

Project Coordinator, Public Health/Health Care Systems & Policy Curriculum, UPMC International Administrative Management Fellowship. July 2008 - June 2009. \$60,925.

Principal Investigator/Project Coordinator, Evaluation (outcome) studies of UPMC Community Health Initiatives in collaboration with UPMC/Braddock Community Outreach Staff, UPMC/McKeesport Family Practice Residency and Allegheny County and McKeesport Housing Authorities. January 2001 – June 2002. \$48,590.

Faculty Coordinator and Principle Investigator, ACS Collaborative Evaluation Fellows Program, "ACS-CEFP Evaluation Study of Perceptions of the American Cancer Society Within the African-American Community in the Pittsburgh Region". (In collaboration with Crystal Warren, ACS-CEFP Fellow, GSPH and Prisca Moeti, Doctoral student, SHRS.) July 1999 – February 2000. \$7,000.

Faculty Coordinator, "ACS Science Writers' Seminar Needs_Assessment", (Eiman Al-Jafar, Doctoral Student Investigator.) October 1998 – March 1999. \$4,500.

Rohrer, W. and Ricci, E., Co-Principal Investigators, "Evaluation Study of the American Cancer Society's Training Grant Program for Professorships of Clinical Oncology", August 1996 - May 1997, \$32,000.

PUBLICATIONS

Refereed Articles

Hoffman, R., Rohrer, W., South-Paul, J., Burdett, R. and Watzlaf, V. (2008). *The Effects of Barriers on Health Related Quality of Life (HRQL) and compliance in Adult Asthmatics who are Followed in an Urban Health Care Facility*, Journal of Community Health (DOI 10.1007/s10900-008-9108-6).

Longest, B. and Rohrer, W. *Communication between public health agencies and their external stakeholders*, Journal of Health and Human Services Administration. 28(1), Summer 2005, 189-217.

Rudman, W. and Rohrer, W. (1994). "Implementing Statistical Process Control Measures in Health Information Departments." Journal of Health Information Management Research, 2(2), 42-51.

Rohrer, W. (1989). "The Three T's of Leadership: Leadership Theory Revisited," Topics in Health Records Management, 9(3), 14-25.

Books and Book Chapters

Rohrer, W. (2008). *Health Care Marketing (Ch. 9)*. In Managing Health Services Organizations and Systems. 5th Edition, B. Longest and K. Darr, Baltimore: Health Professions Press.

Rohrer, W. (2007). *Human resource management*. In M. Abdelhak, S. Grostick, M. Hanken and E. Jacobs (Eds.), *Health Information: Management of a Strategic Resource* (pp. 542-603). St. Louis: Saunders/Elsevier.

Rohrer, W. (2001) *Human Resource Management*. In Abdelhak, M., Grostick, S., Hanken, M., and Jacobs, E. (Eds.), Health Information: Management of a Strategic Resource. Philadelphia: Harcourt Health Sciences/W.B. Saunders Co, 2001.

Rudman, W. and Rohrer, W. (1996). *Human Relations*. In Abdelhak, M., Grostick, S., Hanken, M., and Jacobs, E. (Eds.), Health Information: Management of a Strategic Resource (pp. 432-467). Philadelphia: W.B. Saunders Co.

Published Proceedings

Rohrer, W. (1988). "Strategic Management by Objectives (SMBO) and The Department Chair as Strategic Manager," Proceedings of Fifth Annual Conference Academic Chairpersons: In Search of Academic Quality, (pp. 379-389). Manhattan, KS: National Issues in Higher Education, Kansas State Univ.

Presentations

Goyal, V., Lin, M. and Rohrer, W. (June 2009). "Ecological Analysis of Long-Term Care in Pennsylvania: Student Collaboration in Applied Public Health Research." Poster presentation at the Annual Conference, AUPHA, Chicago, IL.

Rohrer, W., Reeves, A., Taylor, A., Walsh, M. and Kapar, S. (January 2003). Careers in health care and public health. Presentation and small group discussions with students at Schiller Classical Academy, City of Pittsburgh School System.

Rohrer, W. (1989, September). Academic Department Leadership and Evaluation in Public Health and Allied Health Professions. Paper presented at the Annual Conference of the Pennsylvania Public Health Association, Pittsburgh, PA

Rohrer, W. (1988, February). Strategic Management by Objectives (SMBO) and Leadership Development of the Academic Chairperson. Paper presented at the Fifth Annual Conference of the Center for Faculty Evaluation & Development (Kansas State University), Orlando, FL

Other Publications

Rohrer, W. Final Report and Recommendations: Out-of-Wedlock Birth Study. Steubenville Health Department in collaboration with Franciscan University, Steubenville, OH, June 30, 2001

Rohrer, W., ACS-CEFP Evaluation Study Final Report: Perceptions of Health Issues and the American Cancer Society Within the African-American Community in the Pittsburgh Region. In collaboration with Crystal Warren, CEFP Fellow, GSPH and Prisca Moeti, Doctoral student, SHRS. (publication anticipated in May 2000).

Al-Jafar, E. and Rohrer, W. (August 1999). Health Science Writers Collaborative Evaluation Fellows Project (CEFP): Final Report. American Cancer Society, Pennsylvania Division.

Rohrer, W., Ricci, E. and Beigay, T. (September 1997). ACS Professorship of Clinical Oncology Final Evaluation Report (Report Card: ABCancer Care Management, Prevention, Research). Atlanta, GA: American Cancer Society.

Rohrer, W. (1990). "Leadership Performance Evaluation and Development of the Academic Department Chairperson in the Health Professions." (Doctoral dissertation, University of Pittsburgh).

Service (Professionally Related)

University/Institute of Higher Learning

Department, School and University Service

University-wide

2007/2010 GSPH Representative, University Faculty Assembly and Senate Council

2004/09 CO-Chair, Community Relations Committee, University Senate

2004/05 Co-Chair, Pedestrian Safety Sub-Committee, CRC

Schools of the Health Sciences

2005/06 Elected Member, Ad Hoc Search Committee, Dean, GSPH

GSPH (School-wide)

2003/06 Chair, Educational Policies and Curriculum Committee, GSPH

Co-Chair, EPCC Task Force, Academic Policies Manual

Co-Chair, GSPH Growth Planning Committee

Member, Admissions and Student Performance
Subcommittee, GSPH

Member, GSPH Marketing Committee (ad hoc)

Member, GSPH Strategic Planning Committee for Student
Affairs and Education

Dean's Day Juror, March 2003 and 2004

Health Policy & Management Department

Member, HPM Executive Committee

Chair, MHA Admission Committee

Member, Search Committee, HPM Faculty positions

2000 – 2002 Chair, Core Competency in Policy, Organization &
Management Studies, SHRS Doctoral Program

1998 – 2001 President and President-Elect, SHRS Faculty

1991 – 2001 SHRS Representative, Faculty Advisory Committee for
Continuing Education, Health Sciences

1998 – 2000 SHRS Representative, Committee for Elections, University
Senate

1997 – 2000 Member, Athletics Committee, University Senate

1991 – 1997 Member, Plant Utilization and Planning Committee,
University Senate

1996 – 2000 Member, Administrative Oversight Committee,
University, Community, Leaders and Individuals
with Disabilities (UCLID) Center, University of Pittsburgh

Editorial Boards, Editorships

Editorial Responsibilities

Issue Editor, "Rehabilitative Services," Topics in Health Information Management, Aspen
Publishers, Inc., February 1999.

Issue Co-Editors, V. Watzlaf and W. M. Rohrer, "Long Term Care: Issues in Health Care Policy, Quality and Data Management", Topics in Health Information Management, Aspen Publishers, Inc., August 1997.

Consulting

2007

- 2005-06 HRM Consultant, "High Performance Health Care Facility Design and Construction" Project, Mascaro Sustainability Initiative
- 2004-05 Reviewed HFMA's Introduction to Hospital Accounting, M. Nowicki and S. Berger, Healthcare Financial Management Association, 2002, for revisions and marketing potential.
- 2001-02 Consulting and liaison, New Kensington/Arnold Community Health Partnership, in collaboration with UPMC St. Margaret, New Kensington Family Health Center, UPMC Community Outreach
- 2001 Data analysis and preparation of final report for out-of-wedlock birth study, Steubenville, OH, Department of Health.
- 1999 – 2001 Consulting (unpaid) and data analysis for study of health care costs at end of life in collaboration with R. Filby, Trinity Health Systems, Steubenville, OH.
- 1993 Provided training to health care managers and professionals in Quality Management and statistical quality control; Indiana Hospital, Indiana, PA.
- 1988 Consultation in office management procedures for private practice, physical therapists; Pittsburgh, PA.
- 1983 - 1986 Consultation and training in curricular development in human resource management, Health Development Planning and Management Program, U.S.A.I.D., American Public Health Association; University of West Indies, Kingston, Jamaica/Pitt, GSPH.

Service (Professional Associations)

- 2007/08 HPM Subcommittee Chair, NBPHE Study Guide Committee, ASPH (in preparation for the MPH Certification examination)
- 2004-05 AUPHA, Member of Ethics and Organization Theory/Behavior Faculty Forums

Service (Community Related)

Service to Community-Based Organizations

Current

- 2002-08 President, Parent Board, UCP of Pittsburgh, Inc.; Vice-President, Parent Board, UCP of Pittsburgh, Inc. Secretary, Parent Board, UCP of Pittsburgh, Inc. (formerly United Cerebral Palsy Association); Co-chair, Strategic Planning Committee; and member, CLASS Board and Governmental Affairs Committee
- 2005-08 Chair, Outreach Committee, St. Andrew's Episcopal Church, Highland Park
- 2003 - ongoing Member, Coalition for People with Disabilities

Non-Current

- 2003 – 2006 Volunteer, The Union Project, Highland Park
- 2003 -2005 Member, ElderLink Advisory Committee, Jewish Community Center of Greater Pittsburgh
- 2002 – 2004 Volunteer tutor, Greater Pittsburgh Literacy Council
- 2002 Facilitator and Member, Stakeholder Steering Committee, Filling Critical Skill Shortages in Healthcare through Incumbent Worker Training, Three Rivers Workforce Investment Board and Hospital Council of Western Pennsylvania
- 1998 - 2001 Stephen Ministry Leader, Fox Chapel Presbyterian Church
- 1998 – 2001 Councilperson, Borough Council, Aspinwall, PA, Chair, Public Safety Committee
- 1998 – 2000 Member, Board of Directors, On-scene Safety Group, Inc. Pittsburgh, PA
- 1988 – 1998 Member, Professional Advisory Board, Home Health Services of Allegheny County, Inc., Pittsburgh, PA
- 1994 – 1995 Resident Member, Resource Management Advisory Committee, Fox Chapel Area School Board, Pittsburgh, PA
- 1992 – 1993 President, Fox Chapel Area/Pennsylvania Association for Gifted Education (PAGE)