

CURRICULUM VITAE

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EDUCATION AND TRAINING

Undergraduate

1989-1993	Swarthmore College Swarthmore, PA	B.A., 1993	Psychology
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Graduate

1994-1996	University of North Carolina Chapel Hill, NC	M.S.P.H., 1996	Health Policy and Administration
2001-2006	University of California Berkeley, CA	Ph.D., 2006	Health Services and Policy Analysis

APPOINTMENTS AND POSITIONS

Academic

1997-2001	Professional Research Assistant / Associate	Department of Medicine, School of Medicine, University of Colorado Health Sciences Center, Denver, CO.
2001-2006	Graduate Student Researcher	School of Public Health, University of California, Berkeley, CA.
2006-present	Assistant Professor	Department of Health Policy and Management, Graduate School of Public Health, University of Pittsburgh, Pittsburgh, PA.

MEMBERSHIP IN PROFESSIONAL AND SCIENTIFIC SOCIETIES

2001-present	AcademyHealth
2006-present	Gerontological Society of America
2007-present	Academy of Management
2008-present	American Public Health Association

HONORS

2001-2002	Mental Health Services Delivery and Financing Traineeship, National Institute of Mental Health
2002-2003	Center for Economics and Demography of Aging, National Institute of Aging

PROFESSIONAL ACTIVITIES

1. Teaching

a. Courses Taught

Years Taught	Course Number: Title	Hours of Lecture, credits Average Enrollment	Role in course Primary/Coordinator
2004	PH200C: Public Health Breadth Course	3 hours per week, 3 credit hours, 159 students	Teaching Assistant
2005	PH220: Health Policy Decision Making	3 hours per week, 3 credit hours, 24 students	Teaching Assistant
2007	HPM2010: Organizational Studies: Theory and Applications to Health Services	3 hours per week, 3 credit hours, 20 students	Primary Instructor

Years Taught	Course Number: Title	Hours of Lecture, credits Average Enrollment	Role in course Primary/Coordinator
2008	HPM2010: Organizational Studies: Theory and Applications to Health Services	3 hours per week, 3 credit hours, 15 students	Primary Instructor
2009	HPM 2145: Marketing Health Services	2 hours per week, 2 credit hours, 23 students	Primary Instructor

c. Major Advisor for Graduate Student Essays, Theses, and Dissertations

Name of Student	Degree Awarded, Year	Type of Document and Title
Erik Frazier	M.H.A., 2007	Masters Essay, Hospital Culture and Patient Safety
Sidney Coupet	M.P.H., 2008	Masters Essay, A Relationship in the Making: Osteopathic Medicine in Haiti
Salma Riaz	M.H.A. 2008	Masters Essay: An Analysis of Increased Patient wait times in Hospital Emergency Departments

Name of Student	Degree Awarded, Year	Type of Document and Title
Laura Duncan	M.H.A. 2008	Masters Essay: Medication Errors
Wade Ebersole	M.H.A. 2009	Masters Essay: Coordinating a Better Health System
Erica Franko	M.H.A. 2009	Masters Essay: Challenges to Electronic Health Record Implementation: A Stakeholder Perspective
Anna Oberacker	M.H.A. 2009	Masters Essay: Employee Satisfaction in Healthcare: Evaluation of Management's Role and the Impact on the Patient Experience
Kristin Powers	M.H.A. 2009	Masters Essay: Reducing Catheter-Associated Urinary Tract Infections: An Evaluation of Allegheny General Hospital's Successful Program.

d. Service on Masters or Doctoral Committees

Dates Served	Name of Student	Degree Awarded	Title of Dissertation/Essay
2007 – 2008	Diane Frndak	Ph.D.	Developing and Implementing a Practical Model of Real-time Redesign and problem solving for Frontline Healthcare Professionals
2009	Katrina Pipetti	M.P.H.	The Suitability of EMS Health Advocates to Provide Asthma Disease Management Services

2. Research and Training

a. Grants and Contracts Received

Principal Investigator

Years Inclusive	Grant and/or Contract Number and Title	Source
2008	Complexity Science and Long-Term Care Services: An Ecological Analysis of Pennsylvania	Graduate School of Public Health, University of Pittsburgh
2007	Lean Enterprise Training	Center for Emergency Services, University of Pittsburgh Medical Center

Co-Investigator on Grants

Years Inclusive	Grant and/or Contract Number and Title	Source
2008-2009	Availability and Use of Health Information Technology in Nursing Homes	The Commonwealth Fund University of Pittsburgh Medical Center
2008-2009	UPMC International Administrative Fellowship Program	

b. Invited Lectureships and Major Seminars Related to Your Research

Date	Title of Presentation	Venue
August 11, 2008	Strategic Issues in Health Care	Academy of Management Annual Meeting (Irvine, CA)
February 16, 2009	Complexity Science and the Ecology of Long-Term Care in Pennsylvania	University of Pittsburgh Graduate School of Public Health Computational Public Health Symposium (Pittsburgh, PA)
June 9, 2009	The Adoption and Implementation of Health Information Technology in Nursing Homes	American Health Information Management Association's Long-Term Care Summit (Baltimore, MD)

PUBLICATIONS

1. Refereed Articles

Cubbin C, Marchi K, **Lin M**, Bell T, Marshall H, Miller C, Braveman P. "Is Neighborhood Deprivation Independently Associated with Maternal and Infant Health? Evidence from Florida and Washington." *Maternal and Child Health Journal*. 2008 12(1): 61-74.

Marsteller JA, Shortell SM, **Lin MK**, Mendel P, Dell E, Wang S, Cretin S, Pearson ML, Wu S, Rosen M. "How do Teams in Quality Improvement Collaboratives Interact?" *Joint Commission Journal on Quality and Safety*. 2007 May. 33(5): 267-276.

Lin MK, Marsteller JA, Shortell SM, Mendel P, Pearson M, Rosen M, Wu S. "Motivation to Improve Chronic Illness: Results from a National Evaluation of Quality Improvement Collaboratives." *Health Care Management Review*. 2005 Apr-Jun. 30(2): 139-156.

Shortell SM, Marsteller JA, **Lin MK**, Pearson ML, Wu S, Mendel P, Cretin S, Rosen M. "The Role of Perceived Team Effectiveness in Improving Chronic Illness Care." *Medical Care*. 2004 Nov. 42(11): 1040-1048.

Ma E, Coleman EA, Fish R, **Lin M**, Kramer AM. "Quantifying Posthospital Care Transitions in Older Patients." *Journal of the American Medical Directors Association*. 2003. 5(2): 71-74.

Coleman EA, Martau JM, **Lin MK**, Kramer AM. "Pressure Ulcer Prevalence in Long Term Nursing Home Residents Since the Implementation of OBRA 1987." *Journal of the American Geriatrics Society*. 2002 Apr. 50(4): 728-732.

Johnson M, Kramer AM, **Lin M**, Kowalsky JC, Steiner J. "Outcomes of Older Persons Receiving Rehabilitation for Medical and Surgical Conditions Compared with Hip Fracture and Stroke." *Journal of the American Geriatrics Society*. 2000 Nov. 48: 1389-1397.

Coleman EA, Kramer AM, Kowalsky JC, Eckhoff DG, **Lin M**, Hester E, Morganstern N, Steiner JF. "Outcomes and Utilization for Acute Hip Fracture in Managed Care and Fee-For-Service Settings." *Effective Clinical Practice*. 2000 Sep. 3(5): 229-239.

Kramer AM, Kowalsky JC, **Lin M**, Grigsby J, Hughes R, Steiner J. "Outcome and Utilization Differences for Stroke Patients in HMO and Fee-For-Service Systems." *Journal of the American Geriatrics Society*. 2000 Jul. 48(7):726-734.

Johnson M, **Lin M**, Mangalik S, Murphy D, Kramer AM. "Patient's Perception of Physicians' Recommendations for Comfort Care Differs by Patient Age and Gender." *Journal of General Internal Medicine*. 2000 Apr. 15(4):248-255.

2. Published Abstracts

Goyal V, Rohrer W, **Lin MK**. “Ecological Analysis of Long-Term Care in Pennsylvania”, Association of University Programs in Health Administration Annual Meeting, Chicago, IL, June 29, 2009.

Lin MK, Lave JR, Castle NG. “Nursing Home Quality: The Link Between Ownership and Quality Measures,” AcademyHealth Annual Research Meeting , Chicago, IL, June 28, 2009.

Lin MK, Lave JR, Castle NG. “The Quality of US Nursing Home Chains,” AcademyHealth Annual Research Meeting, Chicago, IL, June 29, 2009.

Degenholtz H, Handler S, **Lin MK**, Resnick A. “The Availability and Use of Health Information Technology in Nursing Homes,” Gerontological Society of America Annual Conference, National Harbor, MD, November 24, 2008.

Lin MK, Rohrer W, Goyal V. “Complexity Science and Long-Term Care in Pennsylvania: An Ecological Analysis,” Gerontological Society of America Annual Conference, National Harbor, MD. November 24, 2008.

Lin MK, Rohrer WM, Park T. “An Ecological Analysis of Long-Term Care in Pennsylvania, 2001-2006.” AcademyHealth Annual Meeting, Washington, June 2008.

Lin MK. “Adherence to Pap Test Guidelines Among Asian Females in California.” AcademyHealth Annual Meeting, Orlando, FL, June 2007.

Lin MK. “Nursing home Chains: Scale, Standardization, and Quality.” AcademyHealth Annual Meeting, Orlando, FL, June 2007.

Lin MK. “Nursing Home Strategic Groups and Quality.” AcademyHealth Annual Meeting, Orlando, FL, June 2007.

Lin MK. “Nursing Home Quality: Structure and Strategy.” AcademyHealth Annual Meeting, Boston, MA, June 2005.

3. Presentations

Lin MK. “Complexity Science and Long Term Care in Pennsylvania: An Ecological Analysis.” Computational Public Health Symposium, University of Pittsburgh, Pittsburgh, PA, February 2009.

Lin MK. “Organizational Strategy: Quality, Regulation, and Management.” Dean’s Junior Faculty Series, University of Pittsburgh, Pittsburgh, PA, May 2008.

Lin MK, Rohrer WM, Park T. “Research on the Delivery of Long-Term Care Services: An Ecological Approach.” Presbyterian Senior Care Executive Council Meeting, Pittsburgh, PA, May 2008.

Lin MK, Rohrer WM, Park T, Joos I. “Complexity Science and Long Term Care in Pennsylvania.” Computational Public Health Symposium, University of Pittsburgh, Pittsburgh, PA, February 2008.

Lin MK, “Nursing Home Strategic Groups and Quality.” Center for Research in Healthcare, University of Pittsburgh, Pittsburgh, PA, September 2007.

Lin MK. “Adherence to Pap Test Guidelines Among Asian Females in California.” AcademyHealth Annual Meeting, Orlando, FL, June 2007.

Lin MK. “Nursing home Chains: Scale, Standardization, and Quality.” AcademyHealth Annual Meeting, Orlando, FL, June 2007.

Lin MK. “Nursing Home Strategic Groups and Quality.” AcademyHealth Annual Meeting, Orlando, FL, June 2007.

Lin MK. “Nursing Home Quality: Structure and Strategy.” AcademyHealth Annual Meeting, Boston, MA, June 2005.

Ma E, Coleman EA, **Lin M**, and Kramer AM. “An Analysis of Post-Hospital Care Transitions in Older Patients.” American Geriatrics Society Annual Meeting, Philadelphia, PA, May 2001.

Martau JM, Coleman EA, **Lin M**, Kramer AM. “No Evidence of Reduction in Pressure Sore Prevalence since the Implementation of OBRA '87.” American Geriatrics Society Annual Meeting, Nashville, TN, May 2000.

Coleman EA, Kramer AM, Kowalsky JC, Eckhoff DG, **Lin M**, Morganstern N, Steiner J. “Outcomes and Utilization for Acute Hip Fracture in Managed Care and Fee-For-Service Delivery Systems.” American Geriatrics Society Annual Meeting, Nashville, TN, May 2000.

Johnson M, **Lin M**, Mangalik S, Murphy D, Kramer AM. "Comfort Care Recommendations Are Based on Age and Gender Rather than Prognosis." American Geriatrics Society Annual Meeting, Philadelphia, PA, May 1999.

4. Other Publications

Lin MK, Kazinets G, Ivey S, Moskowitz JM. “The Health of Asian Pacific Islander American Adults in California: 2001 and 2003.” Completed under Cooperative Agreement #U48/DP000033. From the Centers for Disease Control and Prevention. Berkeley, CA: Center for Family and Community Health. University of California at Berkeley: September 2006.

Lin M, Louwe H, Tufts J, Ecord M, Kramer AM. “Design Plan for Task 4 Case Studies.” Completed under contract number 500-95-0062 T.O. 3. From the Health Care Financing Administration. November 2000.

Kramer AM, Eilertsen T, **Lin M**, Martau J, Hutt E. “Synthesis of Findings on Effects of Staffing On Quality of Care.” Chapter 12 in Study and Report to Congress on Appropriateness of Minimum Nurse Staffing Ratios in Nursing Homes. Completed under contract number 500-95-0062 T.O. 3. From the Health Care Financing Administration. March 2000.

Martau J, **Lin M**, Kramer AM. "Effects of Nurse Staffing on Selected Quality Measures for Long Term Residents Derived from Primary Data." Chapter 11 in Study and Report to Congress on Appropriateness of Minimum Nurse Staffing Ratios in Nursing Homes. Completed under contract number 500-95-0062 T.O. 3. From the Health Care Financing Administration. March 2000.

Hutt E, **Lin M**, Kramer AM. "Effects of Nurse Staffing on Selected Quality Measures for Long Term Residents Derived from MDS." Chapter 10 in Study and Report to Congress on Appropriateness of Minimum Nurse Staffing Ratios in Nursing Homes. Completed under contract number 500-95-0062 T.O.3. From the Health Care Financing Administration. March 2000.

Kramer AM, Eilertsen T, **Lin M**, Hutt E. "Effects of Nurse Staffing on Hospital Transfer Quality Measures for New Admissions." Chapter 9 in Study and Report to Congress on Appropriateness of Minimum Nurse Staffing Ratios in Nursing Homes. Completed under contract number 500-95-0062 T.O. 3. From the Health Care Financing Administration. March 2000.

Kramer AM, **Lin M**, Louwe H, Ecord M, Pool J. "Development and Testing of Nursing Home On-Site MDS Verification Protocol." Center on Aging, University of Colorado Health Sciences Center, Denver, Colorado. (1999).

Kramer AM, **Lin M**, Kowalsky J, Ecord M, Louwe H. "Validity of Quality of Care Assessments Conducted Using MDS Data in the State Survey" in Nursing Home Case Mix and Quality Demonstration Evaluation. Abt Associates, Bethesda, Maryland. 1999.

Kramer AM, Kowalsky J, **Lin M**, Ecord M, Louwe H, Fish S. "Comparison between the Joint Commission accreditation survey and a concurrent nursing home quality survey," in Health Care Financing Administration, Report to Congress on HCFA survey. Health Care Financing Administration. 1998.

3. Service (Professionally Related)

a. University/Institute of Higher Learning

Years	Committee	Position
2008-present	Educational Policies and Curriculum Committee, Graduate School of Public Health, University of Pittsburgh.	Elected Member
2001-present	Admissions Committee, Swarthmore College.	Alumni Interviewer and College Fair Representative

Years	Committee	Position
2006-present	Community Service and Learning Committee, Department of Health Policy and Management, University of Pittsburgh	Appointed Member
2004-2006	Student Health Advisory Committee, University of California-Berkeley	Appointed Member
2005-2006	Admission Committee, Program in Health Services and Policy Analysis, University of California-Berkeley.	Appointed Member
2001-2002	Executive Committee, Program in Health Services and Policy Analysis, University of California-Berkeley.	Appointed Member

b. Editorial Boards, Editorships

Date	Position	Organization
Not applicable		

c. Manuscript and Other Document/Publication Review

Dates	Journal Title
2008-present	Academy of Management Research Meeting, Organization Theory and Management Division, and Health Care Management Division.
2008-present	Gerontological Society of America Annual Research Conference, Social Science and Public Policy Section.

d. Study Sections, Review Panels, and Related Advisory Boards

Date	Position	Organization and Nature of Activity
N/A		

e. Leadership in Professional Organizations and Honorary Societies

Date	Position	Organization
2008-present	Membership Committee	Academy of Management's Health Care Management Division

f. Service to Governmental and Other Public Organizations

Date	Position	Type of Service and/or Agency
2008-present	Volunteer	Research Assistance for Pennsylvania Department of Health Influenza Vaccination Program.
2009	Reviewer	Association of Schools of Public Health / Centers for Disease Control and Prevention Public Health Internship Program.